

Student Health Services Ombudsman:



Tel: 571-432-0003

Email: olin@msu.edu

Student Health Services Resources:

Web: olin.msu.edu/



**Find Student Health on Facebook:
"MSUStudentHealth"**



Patient Care Concerns

We appreciate you letting us know about your concerns as we will use this information to help improve the quality of our services.

Student Health Services is accredited by the Joint Commission

For issues that are not resolved to your satisfaction, you may contact the Joint Commission Office of Quality Monitoring at 1-800-994-6610 or email:

complaints@jointcommission.org

463 E Circle Drive
East Lansing, MI 48824



Please place your comments in one of our
Suggestion Boxes or send to:

MICHIGAN STATE UNIVERSITY

Student Health Services

**Student Health
Services at**

**148 Brody
G-17 Holden
127 S Hubbard
Olin Health Center**

***Please tell us
about your visit
today. . .***

**Student Health
Services
Ombudsman**

**Michigan State
University**

Thank you for choosing MSU Student Health Services

To help us better serve you in the future please take a few minutes to tell us what is on your mind.

Your comments mean a lot to us and we appreciate your input.



Date of Visit:

Your Name:

Student Number:

Phone Number:

Address:

Please let us know which location you visited:

___ Brody

___ Holden

___ Hubbard

___ Olin Health Center

___ Primary Care

___ Women's Health

___ Allergy/Imm

___ Psychiatry

___ Physical Therapy

___ Health Ed

___ Laboratory

___ Other _____

Please share with us any suggestions for improvement, compliments, concerns or ideas:

Did you get the help you expected at today's visit?

___ Yes

___ No

Would you recommend Olin services to your friends?

___ Yes

___ No

Was the staff assisting your provider friendly and helpful?

___ Yes

___ No

Did you see your provider wash or sanitize his/her hands?

___ Yes

___ No

___ Not Sure

___ N/A



Please place your comments in one of the white suggestion boxes located at Olin or in the Neighborhood Clinics.

Or, mail to:

**Ombudsman, Room 302
Olin Health Center
463 E Circle Drive
East Lansing, MI 48824**